

ABSTRACT

This thesis examines the implementation of public service policies in issuing child identity cards in East Lombok regency with the formulation of the problem, namely, How is the regulation of issuing child identity cards in East Lombok Regency and What are the supporting and inhibiting factors for child identity card public services and the efforts of the Population and Civil Service Office Civil Registration of East Lombok Regency in increasing the achievement of Child Identity Card ownership. The aim of the study was to find out how to issue a child's identity card in East Lombok and to find out the supporting and inhibiting factors for the child's identity card public service and the efforts of the East Lombok regency population and civil registration service in increasing the achievement of child identity card ownership.

The type of this research is empirical juridical research, with the approach used in solving the problem is the empirical juridical method. The intended juridical approach is that law is seen as a norm because in discussing the problems in this study using legal materials, both written law and unwritten law or both primary, secondary and tertiary legal materials. While the empirical approach is to see law as a social, cultural or *das sein* reality because in this study the data used were primary data obtained directly from the research location. In this study, data collection techniques were obtained directly from data sources at the research location or field research obtained through interviews and observation.

The implementation of public service policies in issuing child identity cards in East Lombok regency is Minister of Home Affairs Regulation Number 2 of 2016 concerning Child Identity Cards. The aim is to improve data collection, protection and public services as well as efforts to provide protection and fulfilment of citizens' constitutional rights as mandated by the 1945 Constitution.

Keywords: Child's Identity Card, Population Service and Civil Registration Of East Lombok Regency

